



- Economic Impact of Arizona's Travel Industry
- Visitor Volume
- Looking Forward: 2017 YTD Indicators
- Visitor Profile
- Wine Tourism Impact Study
- Advertising Impact



\$21.2 Billion

Direct Spending

43 Million

Overnight Visitors

Source: Dean Runyan Associates, Tourism Economics, 2016p data



\$21.2 Billion

Direct Spending



43 Million

Overnight Visitors



Source: Dean Runyan Associates, Tourism Economics, 2016p data



\$21.2 Billion

Direct Spending in 2016

NON-TRANSPORTATION

\$13.8 Billion Up 3.3% over 2015

Source: Dean Runyan Associates, 2016p data

TRANSPORTATION

\$4.8 Billion Down -5.4% over 2015



\$21.2 Billion

Direct Spending





EMPLOYMENT

EARNINGS

184,200 direct jobs \$6.5 Billion

Up 2.6% over 2015

. Up 4.0% over 2015

DIRECT SPENDING TREND



VISITOR SPENDING BY ACCOMMODATION TYPE







\$3.1 Billion

Total Tax Revenue

LOCAL

\$893 Million

Up 4.3% over 2015

STATE

\$859 Million Up 2.3% over 2015 FEDERAL

\$1.3 Billion Up 2.8% over 2015



Taxes contributed by visitors save Arizona households an average of \$1,186 annually.



REGIONAL IMPACTS Direct Spending

Northern\$1.73 BillionWest Coast\$1.28 BillionNorth Central\$1.04 BillionPhoenix & Central\$13.9 Billion

Tucson & Southern \$3.31 Billion



REGIONAL IMPACTS Employment

Northern18,300 jobsWest Coast14,400 jobsNorth Central12,000 jobsPhoenix & Central108,000 jobsTucson & Southern31,300 jobs



REGIONAL IMPACTS Earnings

Northern\$500 MillionWest Coast\$354 MillionNorth Central\$294 MillionPhoenix & Central\$4.4 BillionTucson & Southern\$838 Million



VISITATION VOLUME



VISITOR VOLUME

43 Million

Total Overnight Visitors in 2016

DOMESTIC

37.4 Up 2.7% over 2015

INTERNATIONAL

5.67 Million Down -0.7% over 2015

Source: Tourism Economics, 2016 data



VISITOR VOLUME

37.4 Million

Domestic Overnight Visitors

28%RESIDENTNONRESIDENT10.4 Million
Up 2.3% over 201527.0 Million
Up 2.8% over 201572%

Source: Tourism Economics, 2016 data



VISITOR VOLUME

37.4 Million

Domestic Overnight Visitors



Source: Tourism Economics, 2016 data



TOP DOMESTIC ORIGIN MARKETS



- Arizona
- California 8
- New York
- Texas
- Florida
- Illinois

- 10.4 Million
- 8.1 Million
- 2.6 Million
 - 1.8 Million
 - 1.6 Million
 - 1.4 Million

Source: Tourism Economics, Longwoods International, and AOT Research, 2016 data

DMA ORIGIN OF TRIP





DOMESTIC VOLUME TRENDS

Source: Tourism Economics, 2016-2017 data



QUARTERLY DOMESTIC VOLUME TRENDS

Source: Tourism Economics, 2016-2017 data



DOMESTIC OVERNIGHT VISITATION



- Phoenix & Central
- Tucson & Southern
- Northern
- North Central
- West Coast

22.8 Million6.0 Million8.1 Million6.2 Million

6.3 Million

ARIZONA'S SHARE OF ADULT DOMESTIC OVERNIGHT TRIPS

Base: Adult Overnight Person-Trips



Source: Longwoods International, 2016 data

MARKET SHARE BY TRIP TYPE



Source: Longwoods International, 2016 data





INTERNATIONAL VISITATION



3.77 million

62,724

- Canada 878,647
- Germany 127,823
- United Kingdom 124,013
- France 101,303
- China 76,884
- South Korea 63,524
- Japan
- Australia 59,908

RELATIVE VALUE OF SELECTED FOREIGN CURRENCIES COMPARED TO U.S. DOLLAR





2016 INTERNATIONAL VISITATION



• Mexico -0.5%	•	• [<i>Mexico</i>	-0.5%
----------------	---	-----	---------------	-------

- Canada -5.3%
- Germany -4.5%
- United Kingdom 5.5%
- France -9.9%
- China 20.3%
- South Korea 3.9%
- Japan 14.5%
- Australia 10.0%

2016 INTERNATIONAL VISITATION



ARIZONA US

- Mexico -0.5% 1.9% Canada -6.8% -5.3% Germany -4.5% -10.4% United Kingdom 5.5% -6.7% France -9.9% -7.1% China 20.3% 14.7%
- South Korea 3.9% 11.8%
- Japan 14.5% -4.8%
- Australia 10.0% -7.1%

Source: Tourism Economics, US Dept. of Commerce, 2016p data



2017 YTD ARIZONA INDICATORS

- Gross Sales YTD May
 - Lodging 1 9.1%
 - Restaurant/Bar 1 5.8%
 - Retail 1 3.7%
 - Amusement 45.7%
 - Total 1 4.1%

- Lodging YTD June – OCC 70.1% 1.6%
 - ADR \$129.22 15.1%
 - RevPAR \$90.57 1 6.8%
- AZ State Parks YTD May
 1.46 million visitors 19.4%
- See website for latest Airport and National Park data

Source: Arizona Department of Revenue, Arizona Hospitality Research and Resource Center, Arizona State Parks, STR Inc.



ARIZONA'S DOMESTIC VISITOR PROFILE

AVERAGE PARTY EXPENDITURES ON DOMESTIC OVERNIGHT TRIPS — BY SECTOR



Source: Longwoods International, 2016 data

NUMBER OF NIGHTS SPENT IN ARIZONA

Base: Overnight Person-Trips with 1+ Nights Spent In Arizona



NUMBER OF NIGHTS SPENT IN ARIZONA



Source: Longwoods International, 2016 data

SIZE OF TRAVEL PARTY



Source: Longwoods International, 2016 data




CHILDREN IN HOUSEHOLD



Base: Overnight Person-Trips

HOUSEHOLD INCOME



LENGTH OF TRIP PLANNING



TRIP PLANNING INFORMATION SOURCES

Base: Overnight Person-Trips

Hotel or resort Online travel agencies Airline/commercial carrier Advice from relatives or friends Auto club/AAA Travel agent/company Travel company websites Destination websites Social Media



TRIP PLANNING INFORMATION SOURCES

Base: Overnight Person-Trips

Hotel or resort Online travel agencies Airline/commercial carrier Advice from relatives or friends Auto club/AAA Travel agent/company Travel company websites Destination websites Social Media



METHOD OF BOOKING

Hotel or resort Airline/commercial carrier Online travel agencies Travel company websites Auto club/AAA Travel agent/company **Destination websites** 800/888 number Lodging sharing websites Visitors' bureau/gov... Travel/ski show or...

Base: Overnight Person-Trips 21 19 20 13 19 16 15 9 13 6 10 a 6 3 5 2 15.0 20.0 0.0 5.0 10.0 25.0 Percent U.S. Norm Arizona

ACCOMMODATIONS



SEASON OF TRIP

Base: Overnight Person-Trips



ACTIVITIES AND EXPERIENCES



ACTIVITIES AND EXPERIENCES (CONT.)



ACTIVITIES OF SPECIAL INTEREST

Base: Overnight Person-Trips

29 **Historic Places** 21 23 Family Reunion 20 21 Cultural Activities/Attractions 18 14 **Exceptional Culinary Experiences Eco-Tourism** 5 Winery Tours/Tasting 6 Arizona **Brewery Tours/Beer Tasting** Traveling with Grandchildren U.S. Norm 7 Wedding **Religious Travel** 3 Medical Tourism 6 3 6 Agritourism 3 10 20 30 0 Percent Source: Longwoods International, 2016 data

Alliance Bank Business Outreach Center

The Arizona Wine Tourism Industry – 2017 Prepared for the Arizona Office of Tourism July 2017





STATISTICS



COMPARISON

2017 ARIZONA WINE TOURISM STUDY





Alliance Bank Business Outreach Center Northern Arizona University

Ryan Fitch, Ph.D., Research Associate Thomas Combrink, M.S., Senior Research Specialist Tom Pitts, Chair of the Arizona Association for Economic Development's Rural Task Force https://tourism.az.gov/sites/default/files/docume nts/files/AHRRC-AZWineTourismStudy-2017report 07-18-17.pdf



ARIZONA WINE TOURISM STUDY RESULTS

\$56.2 Million

640

\$3.6 Million

Economic Output

Jobs

State & Local Taxes

Source: Alliance Bank Business Outreach Center at NAU, 2017



FY17 ADVERTISING EFFECTIVENESS





FY17 ADVERTISING EFFECTIVENESS

Media Overlap Impact (AZ Visit %)



ECONOMIC DEVELOPMENT IMAGE



Source: Strategic Marketing and Research Insights, 2017

